

Shipment accompanying form

Complete, print and enclose this form with your parcel.

1 - Case and contact details

DataDoc case number

Full name / contact person

Company (if applicable)

Email address

Telephone number

2 - Device or storage medium

Device / media type

Manufacturer and model

Serial number (if available)

Accessories enclosed

Symptoms: what happened and how does the fault appear?

Priority data / requested repair outcome

Previous recovery or repair attempts

3 - Instructions and confirmation

- ☐ The device or medium has not been operated or written to since the damage occurred.
- ☐ I understand that diagnosis and work on damaged devices involve technical risks and that successful data recovery cannot be guaranteed in every case.
- ☐ I initially commission the paid diagnosis under the conditions previously communicated. Further work will begin only after my express approval.

Place, date

Customer signature
